

Before you buy a new computer, give me a call. Perhaps a virus or other malware is causing the problem and can be fixed. I do not accept any payment if I cannot solve your problem.

Sometimes after analyzing a computer, I may advise trashing it if parts replacement plus my \$75 fee exceeds the value of the computer. If I cannot fix the problem, there is no fee.

Now, if you still feel you must replace your machine, I recommend you go to Wal-Mart, Sam's Club, Best Buy or Staples and purchase the lowest priced HP machine with a flat screen monitor. The E-Machines at Wal-Mart are a good value, but don't forget the flat screen monitor. You can also try Amazon.com and eBay. I buy a lot of stuff from Amazon. I like HP's support.

Dell computers are not as good a value anymore. They use the cheapest parts and support has gone to heck. They try to make money by upgrading machines at the time of purchase.

If you go to Best Buy, do not let them talk you into expensive extra cables. Best Buy is bad about pushing unnecessary and overly expensive parts. You probably have all you need and if not, send me email. Clients often give me their unneeded parts and I may have what you need without any cost.